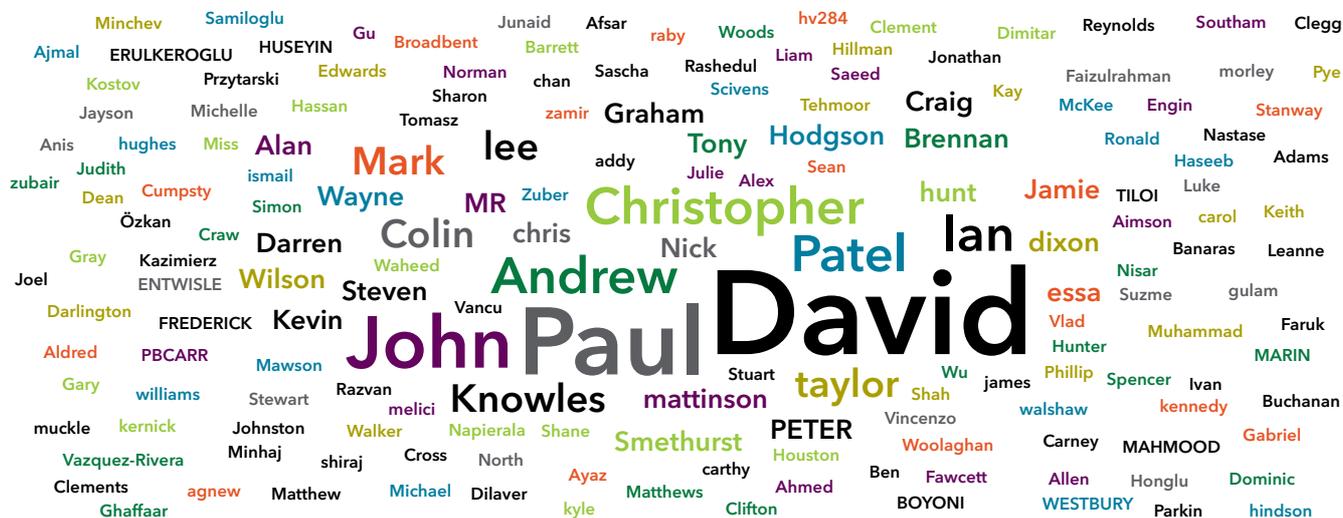


Vehicle Licensing – Trade Consultation

1. Your name *



Word	Count
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Word	Count
David	10
Paul	8
John	6
Patel	4
Andrew	4
Ian	4
Christopher	4
taylor	3
Mark	3
lee	3
Knowles	3
Colin	3

mattinson	2
Wayne	2
Tony	2
Steven	2
hunt	2
Wilson	2
essa	2
PETER	2
Graham	2
Nick	2
MR	2
Hodgson	2
Brennan	2
Kevin	2
Smethurst	2
dixon	2
Jamie	2
Darren	2
Craig	2
chris	2
Alan	2
Zuber	1
Wu	1
addy	1
Waheed	1

Shah	1
Vlad	1
Razvan	1
Vancu	1
Vincenzo	1
melici	1
Mawson	1
Hunter	1
Tomasz	1
Napierala	1
Tehmoor	1
zamir	1
Stuart	1
james	1
Stewart	1
Aimson	1
Scivens	1
Simon	1
Sharon	1
Shane	1
Walker	1
Sean	1
chan	1
Sascha	1
North	1

Saeed	1
Ronald	1
Craw	1
Rashedul	1
Hassan	1
Phillip	1
Woolaghan	1
Cross	1
FREDERICK	1
ENTWISLE	1
PBCARR	1
walshaw	1
Spencer	1
Johnston	1
Houston	1
Darlington	1
Cumpsty	1
carthy	1
Özkan	1
Suzme	1
Norman	1
williams	1
Nisar	1
Carney	1
Barrett	1

Muhammad	1
Ayaz	1
Banaras	1
shiraj	1
gulam	1
Ahmed	1
ismail	1
MARIN	1
TILOI	1
Miss	1
carol	1
kennedy	1
Minhaj	1
Dilaver	1
Michelle	1
Fawcett	1
Michael	1
Matthews	1
Matthew	1
kernick	1
Edwards	1
Broadbent	1
MAHMOOD	1
BOYONI	1
Luke	1

Liam	1
hughes	1
Vazquez-Rivera	1
Leanne	1
kyle	1
Keith	1
raby	1
Kazimierz	1
Przytarski	1
Junaid	1
Julie	1
McKee	1
Judith	1
Jonathan	1
Gray	1
Kay	1
Aldred	1
Joel	1
Buchanan	1
Jayson	1
Allen	1
WESTBURY	1
Woods	1
Ivan	1
Kostov	1

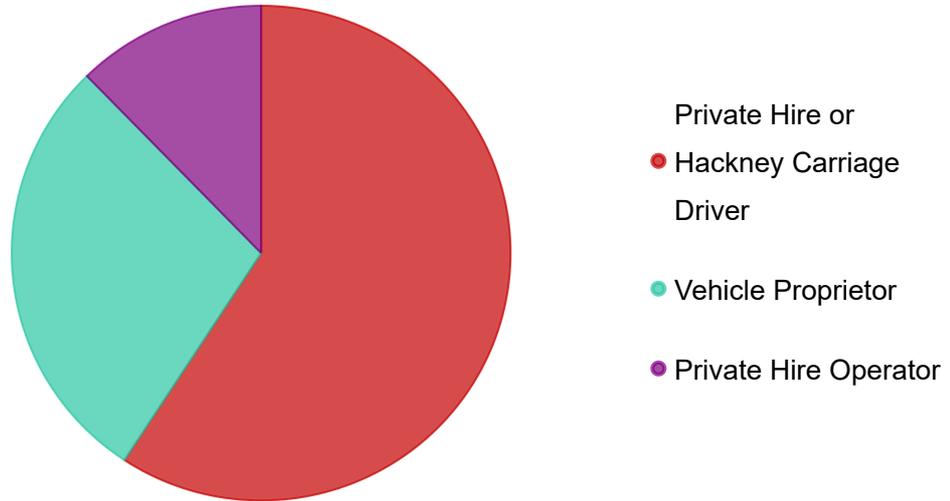
Dean	1
agnev	1
HUSEYIN	1
ERULKEROGLU	1
Honglu	1
Gu	1
Haseeb	1
zubair	1
Clements	1
Gary	1
Hillman	1
Gabriel	1
Nastase	1
Faruk	1
Faizulrahman	1
Engin	1
Samiloglu	1
Dominic	1
Adams	1
Dimitar	1
Minchev	1
Stanway	1
Reynolds	1
Parkin	1
morley	1

Southam	1
hindson	1
Clifton	1
muckle	1
Clement	1
Daniel	1
Lambert	1
Damyan	1
Stoykov	1
richardson	1
Parker	1
Constantin	1
Grigore	1
Pye	1
Melrose	1
scrivens	1
hv284	1
gladman	1
Davies	1
Thorpe	1
Carena	1
Tennant	1
Bogdan	1
Badescu	1
Ben	1

Clegg	1
BARIS	1
OKUMUS	1
Anis	1
rhodes	1
Rainey	1
kinnish	1
Alex	1
Brodie	1
Ajmal	1
majidi	1
Abdul	1
Ghaffaar	1
Afsar	1
Aaron	1
Lister	1

Answered: 130 Skipped: 0

2. Which best describe you? Click below *

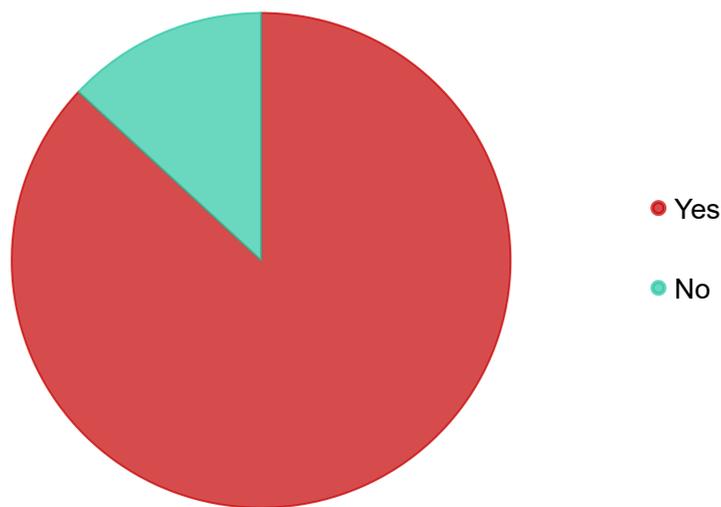


Answers	Count	Percentage
Private Hire or Hackney Carriage Driver	77	59.23%
Vehicle Proprietor	37	28.46%
Private Hire Operator	16	12.31%

Answered: 130 Skipped: 0

3. Lancaster City Council are considering issuing an annual vehicle...

*

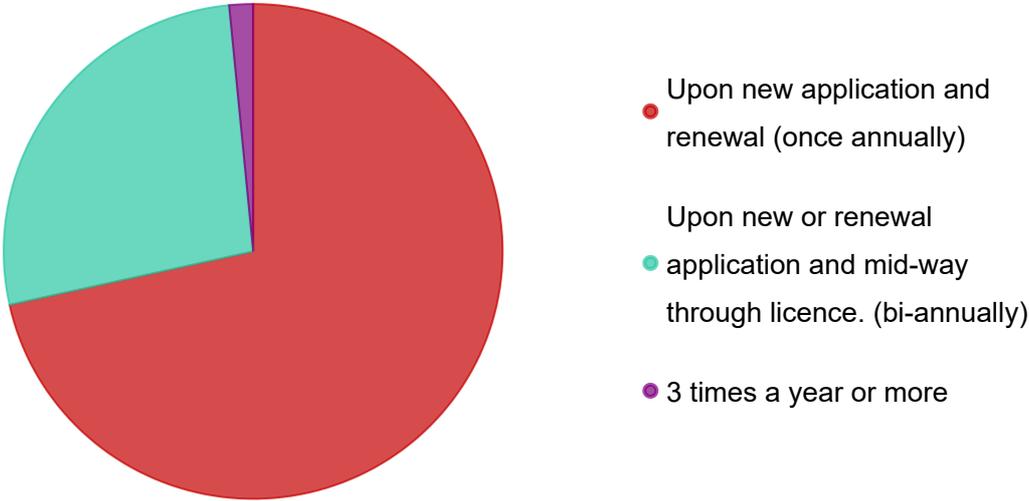


Answers	Count	Percentage
Yes	113	86.92%

No	17	13.08%
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Answered: 130 Skipped: 0

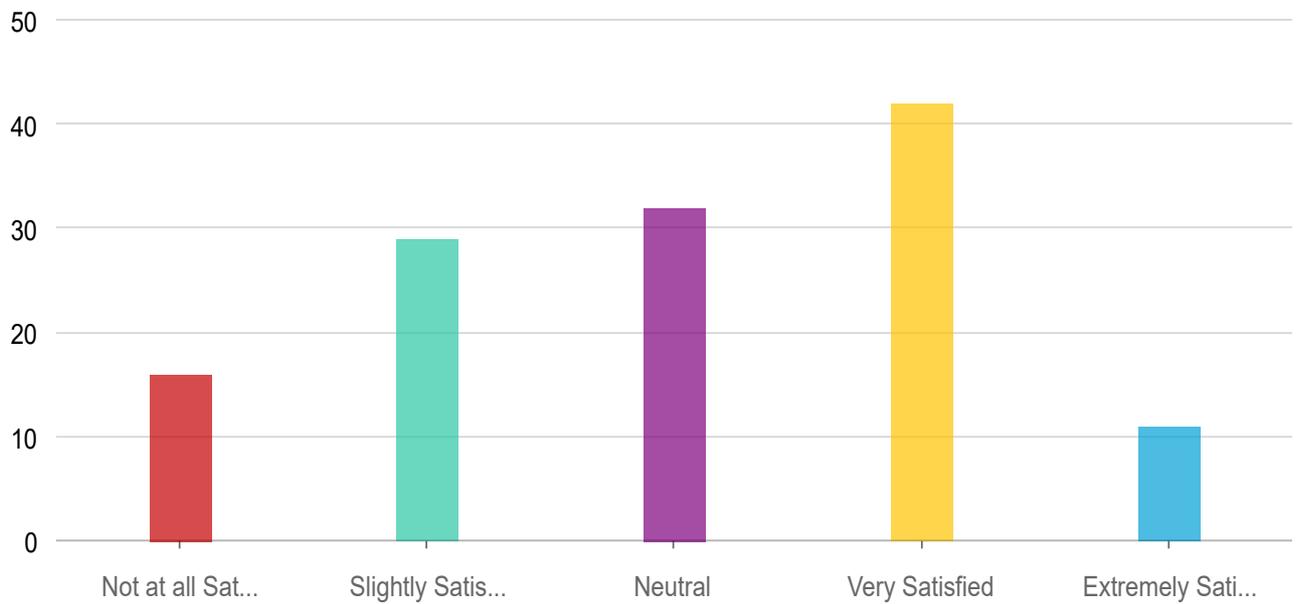
4. How often do you believe a licensed vehicle should be tested for... *



Answers	Count	Percentage
Upon new application and renewal (once annually)	93	71.54%
Upon new or renewal application and mid-way through licence. (bi-annually)	35	26.92%
3 times a year or more	2	1.54%

Answered: 130 Skipped: 0

a) Ease of booking process *



Answers

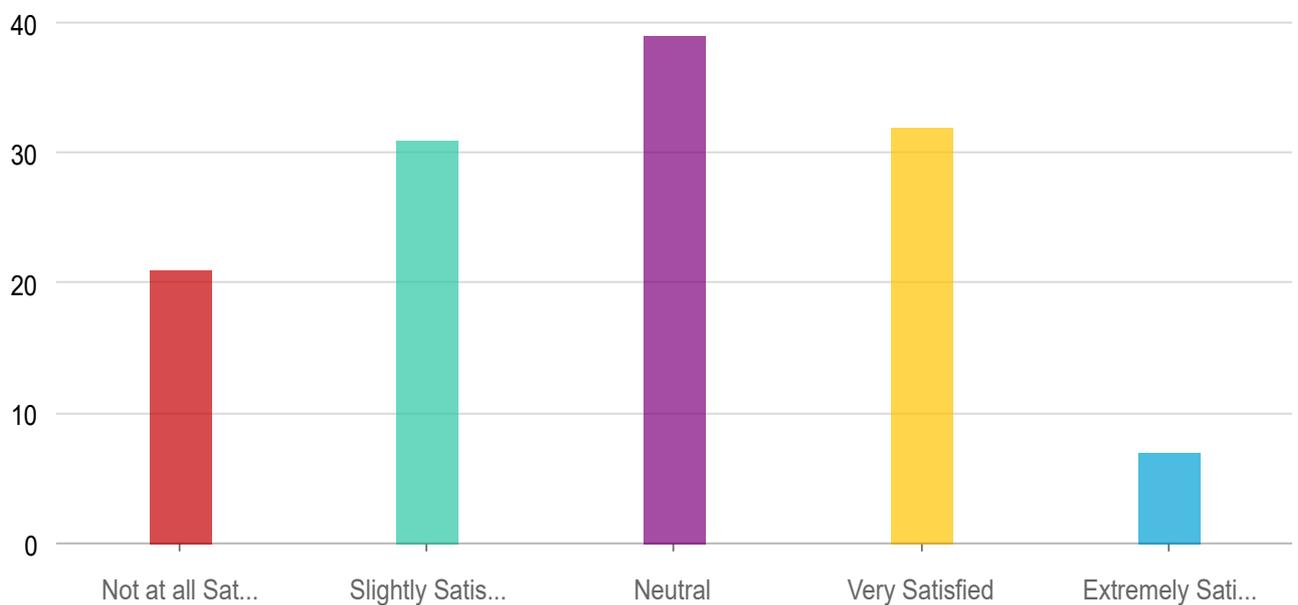
Count

Percentage

Not at all Satisfied	16	12.31%
Slightly Satisfied	29	22.31%
Neutral	32	24.62%
Very Satisfied	42	32.31%
Extremely Satisfied	11	8.46%

Answered: 130 Skipped: 0

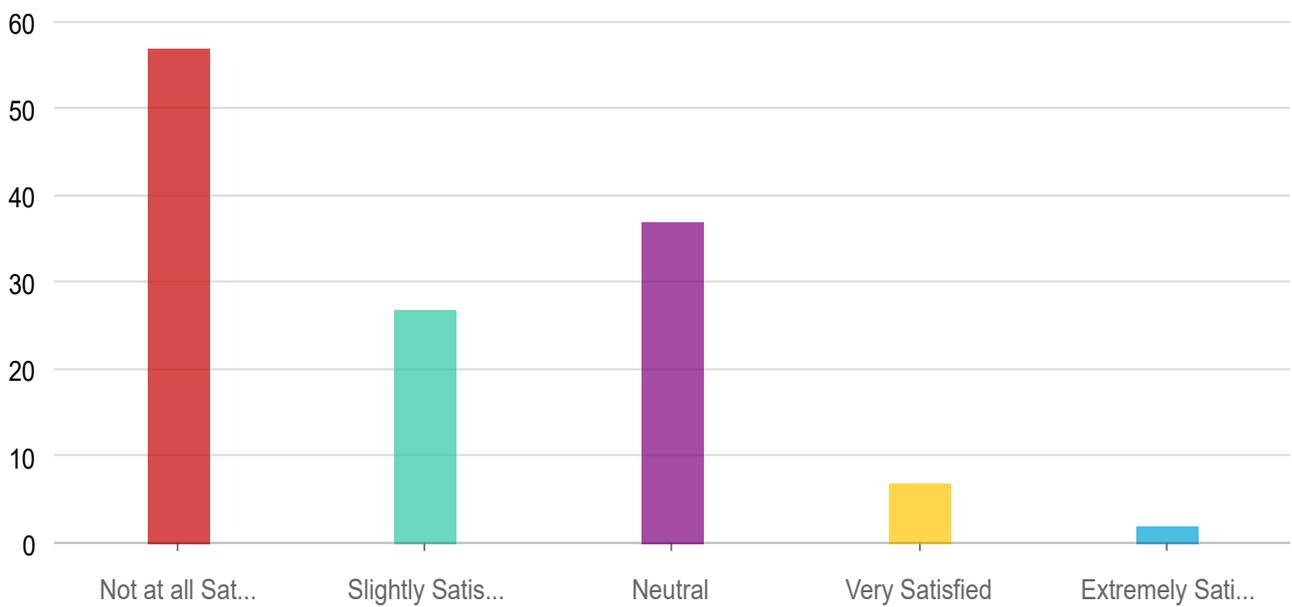
b) Availability of tests *



Answers	Count	Percentage
Not at all Satisfied	21	16.15%
Slightly Satisfied	31	23.85%
Neutral	39	30%
Very Satisfied	32	24.62%
Extremely Satisfied	7	5.38%

Answered: 130 Skipped: 0

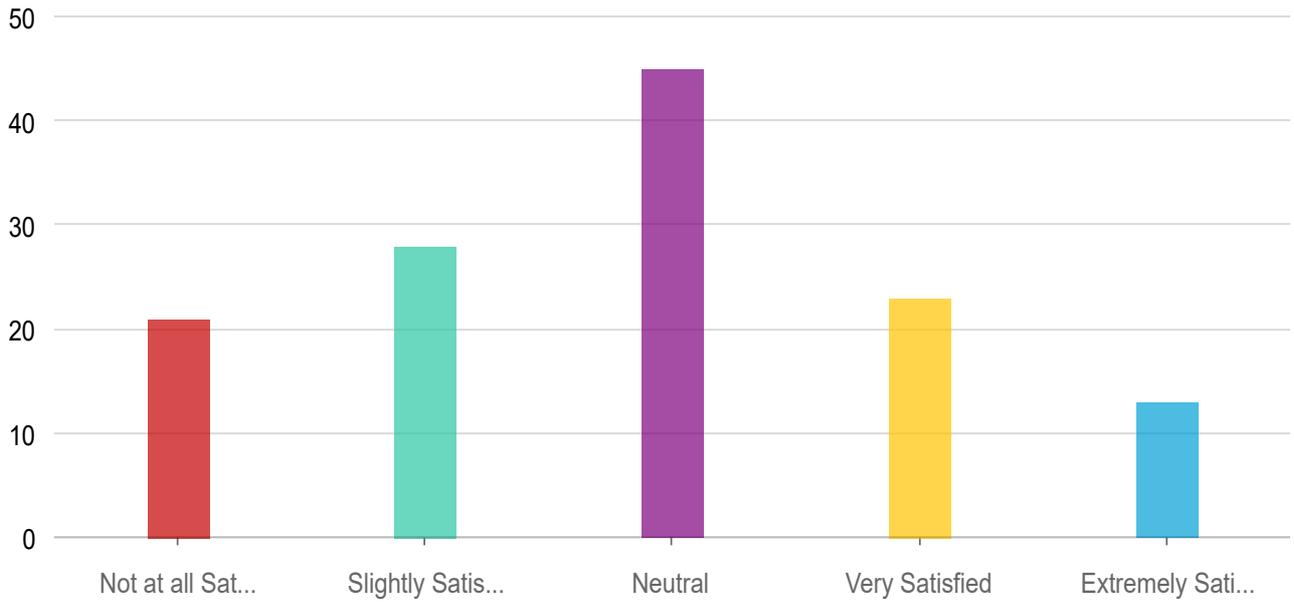
c) Cost *



Answers	Count	Percentage
Not at all Satisfied	57	43.85%
Slightly Satisfied	27	20.77%
Neutral	37	28.46%
Very Satisfied	7	5.38%
Extremely Satisfied	2	1.54%

Answered: 130 Skipped: 0

d) Consistency of testing *

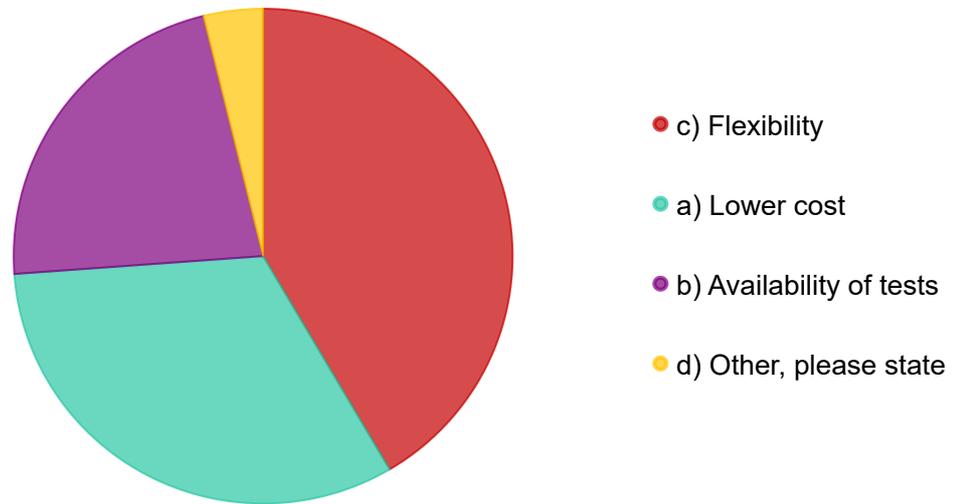


Answers **Count** **Percentage**

Not at all Satisfied	21	16.15%
Slightly Satisfied	28	21.54%
Neutral	45	34.62%
Very Satisfied	23	17.69%
Extremely Satisfied	13	10%

Answered: 130 Skipped: 0

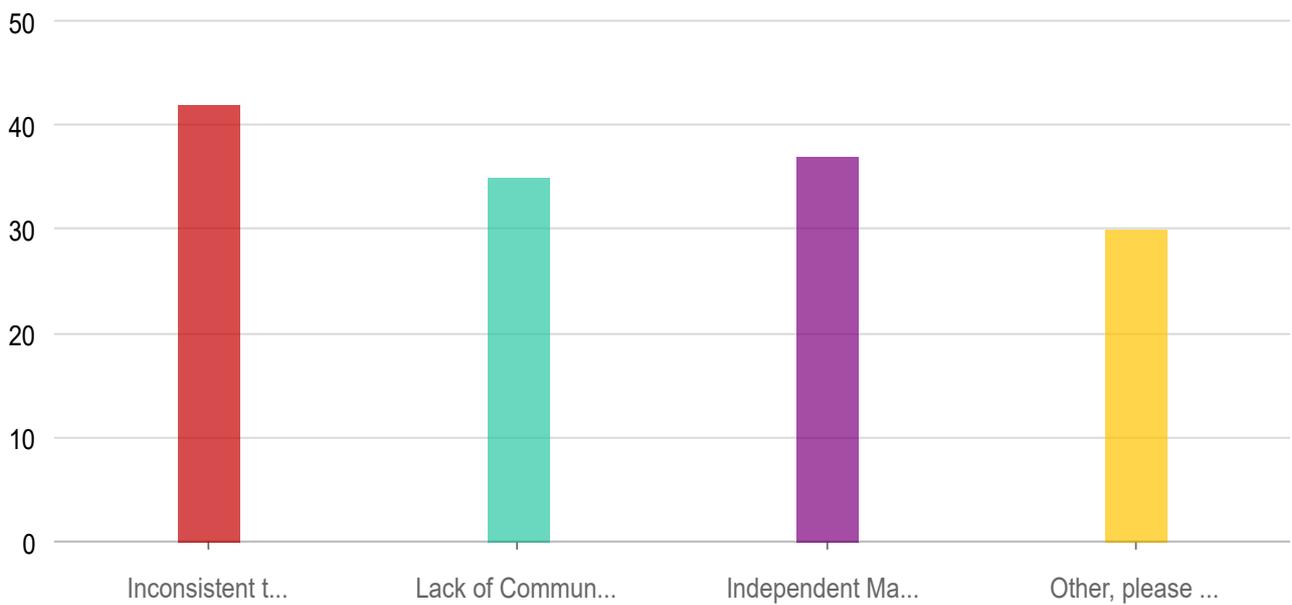
6a. In addition to VMU, the taxi and private hire liaison group were aske... *



Answers	Count	Percentage
c) Flexibility	54	41.54%
a) Lower cost	42	32.31%
b) Availability of tests	29	22.31%
d) Other, please state	5	3.85%

Answered: 130 Skipped: 0

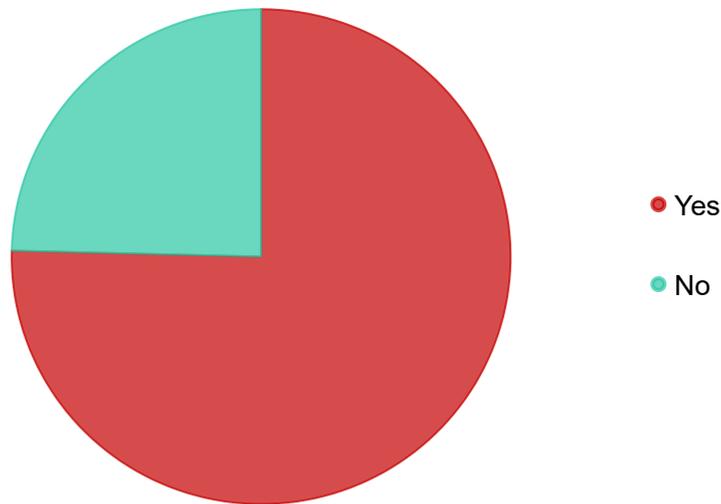
6b. What would you deem most disadvantageous to you of multiple test sites? *



Answers	Count	Percentage
Inconsistent testers	42	32.31%
Lack of Communication with Service	35	26.92%
Independent Management of test/re-test	37	28.46%
Other, please state.	30	23.08%

Answered: 130 Skipped: 0

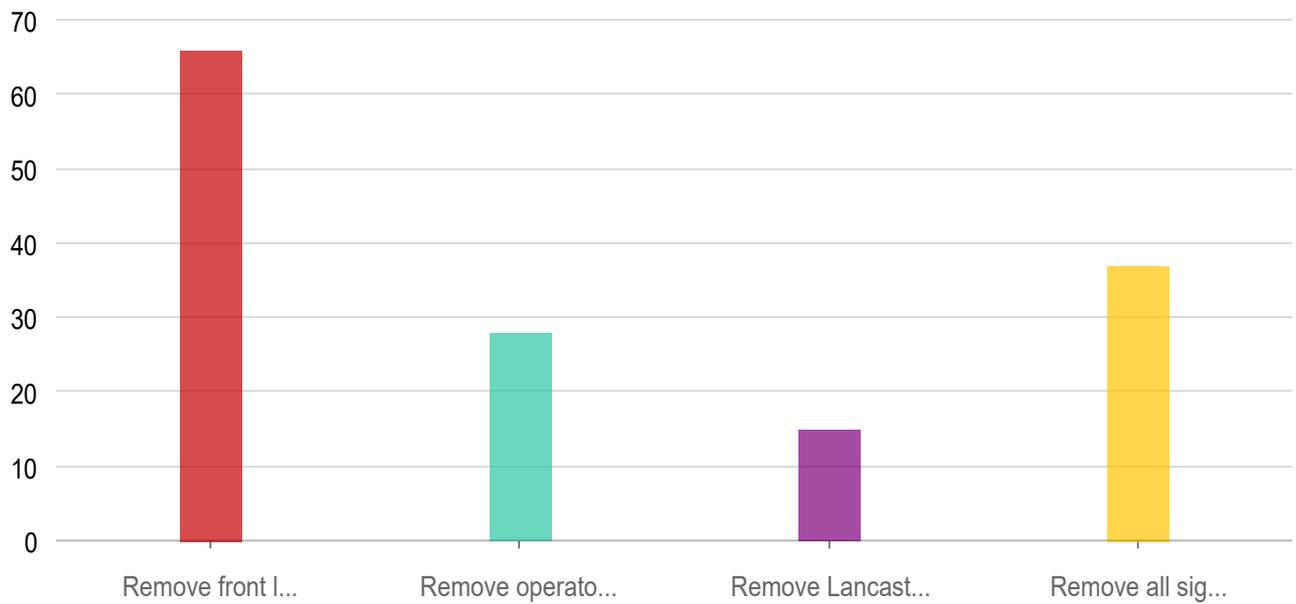
7a. Signage on licensed vehicles is important. Lancaster City Council... *



Answers	Count	Percentage
Yes	98	75.38%
No	32	24.62%

Answered: 130 Skipped: 0

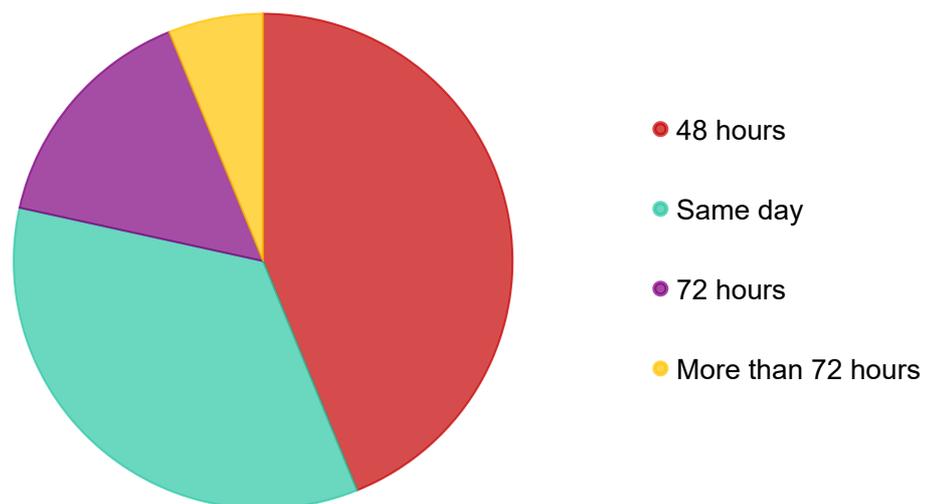
7b. If you could change one thing regarding signage, what would it be? *



Answers	Count	Percentage
Remove front licence plate from private hire vehicles	66	50.77%
Remove operator door-signs from private hire vehicles	28	21.54%
Remove Lancaster City Council door-signs	15	11.54%
Remove all signage (other than licence plate)	37	28.46%

Answered: 130 Skipped: 0

8. Considering applicants may only be required to renew vehicle licence... *

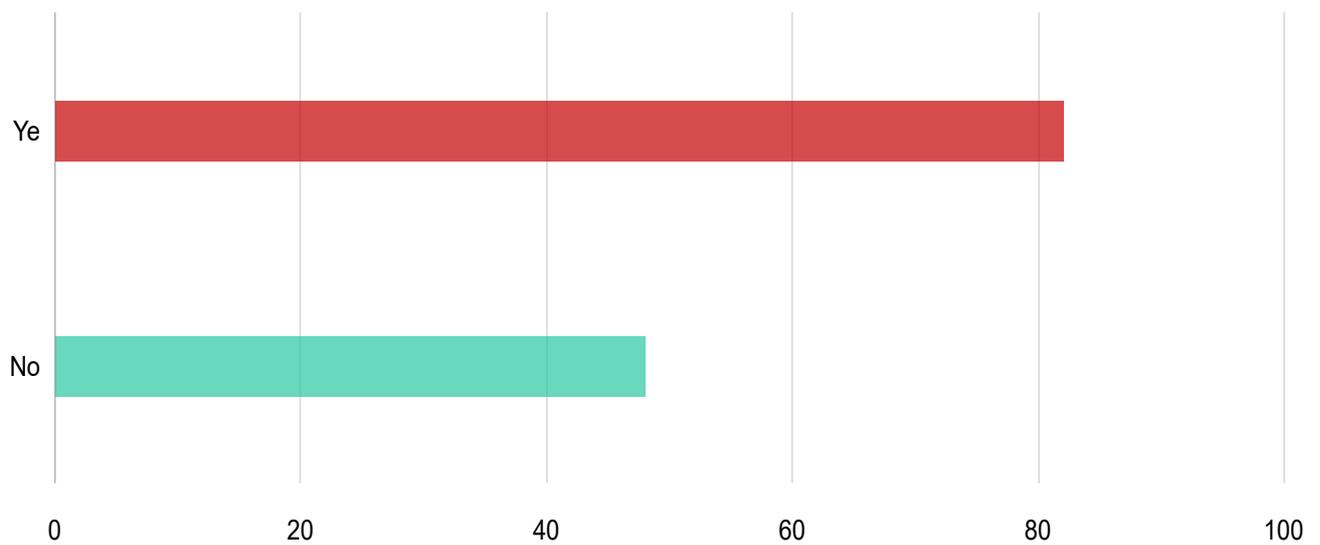


Answers	Count	Percentage
48 hours	57	43.85%
Same day	45	34.62%
72 hours	20	15.38%
More than 72 hours	8	6.15%

Answered: 130 Skipped: 0

9a. Lancaster City Council are looking at options to outsource...

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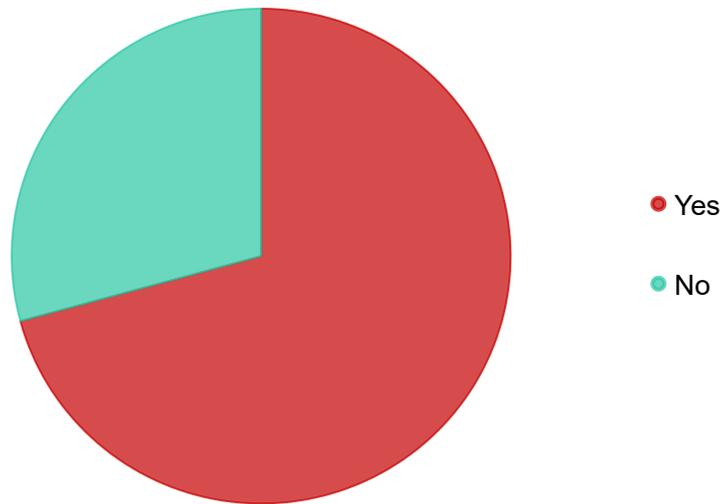


Answers	Count	Percentage
Yes	82	63.08%
No	48	36.92%

Answered: 130 Skipped: 0

9b. Assurances are provided by the third party that licences/plates will b...

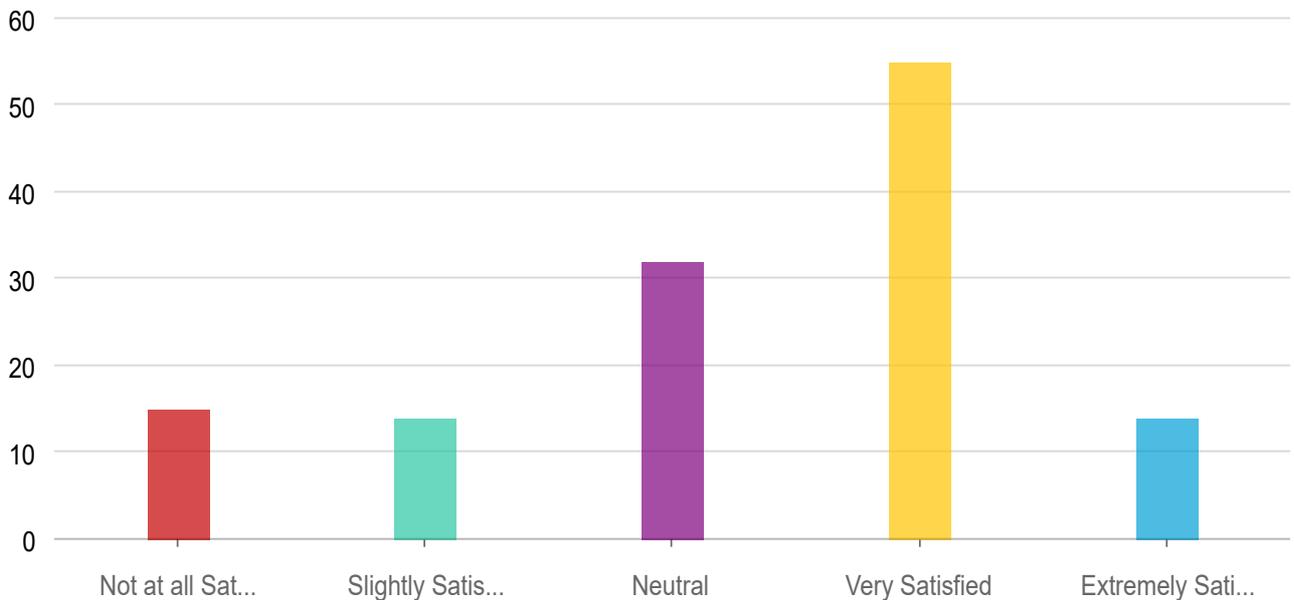
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Answered: 130 Skipped: 0

10. Applicants now complete their applications online, including...

*

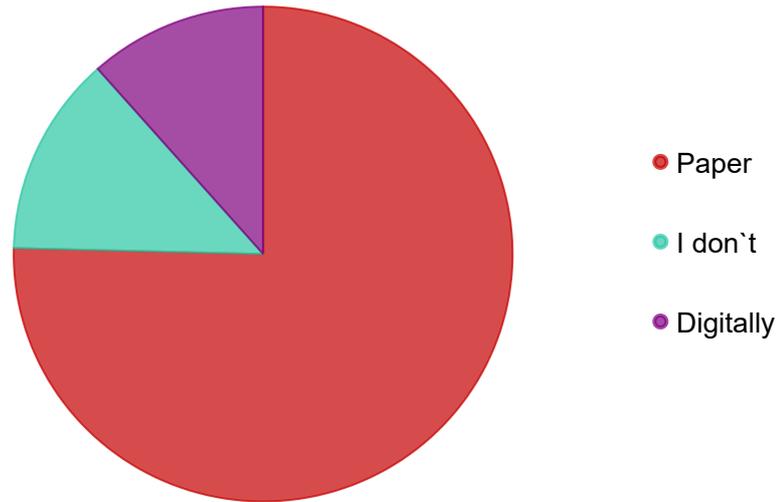


Answers	Count	Percentage
Not at all Satisfied	15	11.54%
Slightly Satisfied	14	10.77%

Neutral	32	24.62%
Very Satisfied	55	42.31%
Extremely Satisfied	14	10.77%

Answered: 130 Skipped: 0

11. Licensed drivers are required to check vehicles daily/monthly, this... *



Answers	Count	Percentage
Paper	98	75.38%
I don't	17	13.08%
Digitally	15	11.54%

Answered: 130 Skipped: 0

12. We are interested to hear other thoughts and considerations in relation to vehicl...

